

HOW TO FILE A COMPLAINT

R Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against R Bank should contact the Texas Department of Banking through of the means indicated below:

- In Person or US Mail: 2601 North Lamar Boulevard, Suite 300, Austin, Texas 78705-4294
- Telephone No. 877-276-5554
- Fax No. 512-475-1313
- E-mail: consumer.complaints@dob.texas.gov
- Website: www.dob.texas.gov

Cómo presentar una queja

R Bank es un banco constituido bajo las leyes del estado de Texas y como tal es regido por el Texas Department of Banking (Departamento de Banca de Texas). Todo consumidor que desee presentar alguna queja contra R Bank debe contactar al Texas Department of Banking a través de las siguientes maneras:

- En persona o por correo: 2601 North Lamar Boulevard, Suite 300, Austin, Texas 78705-4294
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- Fax: (512) 475-1313
- Correo Electrónico: consumer.complaints@dob.texas.gov
- Página web : www.dob.texas.gov